

Shipping, Refund and Contact Information

Shipping information

Shipping

All products are shipped within 10 days after order is placed and will typically take 3-5 business days to arrive.

For international orders, shipping times vary based on destination country. Duties and taxes will be the responsibility of the receiver.

Return Policy

Our return policy lasts 30 days after the product has been shipped. If 30 days have gone by since your product has shipped, unfortunately we can't offer you a refund or exchange.

- After 14 days, a restocking fee will be charged to your credit card of \$10.00.
- Additional charges may apply on exchanges for sizes over XL.
- To be eligible for return or exchange you must first contact info@mustangsampling.com with your need to return the item(s) purchased.
 - Once your item is received and inspected, we will notify you by email whether your item has been approved or rejected for refund or exchange. The item must be in the same condition that you received it.
 - If eligible for a return or exchange, the product(s) should be appropriately packed to prevent damage during the return.
 - Exchanges must be the same product in a different size. Substitutions will not be accepted.
 - Shipping charges associated with returns and exchanges, if applicable will be the responsibility of the Customer. Once your return is received and inspected, any refunds if applicable will be applied as web site store credit.

- There are no returns on posters or hero cards. If you have any questions or need information regarding returns and exchanges, please contact us at info@mustangsampling.com
- Exchanges/Returns (if applicable) send your item(s) to:

Consolidated Solutions

S Henn

1614 East 40th Street,

Cleveland, Ohio

44103.

Final Sale

Final sale items cannot be returned or exchanged. Clearance, closeout, and discounted items are considered final sale.